



May 1, 2020

Dear Valued Patients, Residents, Family Members, and Staff,

Thank you for your cooperation and understanding as we continue our preventive measures against the Coronavirus (COVID-19.)

The health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. As the Coronavirus health crisis continues, we recognize the importance of sharing information and updates. Patients, residents and families have been notified in facilities where patients and staff have tested positive for the virus.

We are doing everything possible to mitigate the spread and continue to work closely with the Illinois Department of Public Health ("IDPH"), the Centers for Disease Control ("CDC") and local health officials.

As the COVID-19 global pandemic continues to capture headlines, the commitment of our health care work force demonstrates courage, heroism, and love.

Lexington Health Network team members throughout our facilities and communities have been receiving messages of thanks from family members and residents, including those at our Independent and Assisted Living Communities, Lexington Square of Lombard and Elmhurst.

- *"Words can't say enough to thank you to the entire staff. We all appreciate all your hard work...you all are lifting our spirits. May God bless each and every one of you in a special way!" Lexington Square Resident*
- *"The entire staff at Lexington Square are heroes. Thank you for taking good care of my mother." Family Member*
- *"Thank you, Lexington Square! You have a model of care that promotes best outcomes and safety for the residents. So glad Dad is with you all!" Family Member*

"We continue to keep our residents independently engaged"

In addition to the care and support provided by our clinical, social services, therapy and administrative teams, our activities professionals are compassionately working to nurture the overall wellbeing of our patients and residents. Life enrichment experiences have transitioned from group activities to one-on-one connectivity. As well as arranging video and telephone chats with loved ones, a few examples of recent activities include:

- Birthday celebrations complete with flowers, cards, signs, music, streamers, and balloons. One of our patients turned 100 and was featured on two television stations.
- Commemorating Occupational Therapy Month with trivia game announcements and prizes.
- A luau and an indoor picnic complete with festive attire at Lexington Square of Lombard and Elmhurst, respectively
- Ongoing activities include: overhead bingo, one-to-one exercises, specialty snack breaks, strolling karaoke, adapted spiritual services, holiday celebrations, and more.

“You’re making a difference in the world”

The community’s response to the dedication of our front line warriors has been profoundly moving. Family members, neighbors, fellow staffers, retailers, physicians, restaurants, referring partners and other local businesses are expressing their appreciation in many ways. This week’s outpouring of support includes:

- *Kathryn’s Bridal and Dress Shop in McHenry* donated hair wraps for team members at Lexington of Lombard. Kathryn’s seamstresses have been using their talents to make masks and head coverings. Their generous donation included a thank you note: *“May God bless you when you wear this cap. We appreciate your bravery and commitment to healing patients. Thank you for being our heroes! You’re making a difference in the world. With Love and Gratitude, Your friends at Kathryn’s.”*
- *Dr. Mary Beth E. Sutkowski and Paragon Clinical* donated pizza and pasta to team members throughout our Lexington Health Care Centers.
- *The Lent and Coffman families* generously provided meals to the team members at Lexington of Lake Zurich.
- *Stevenson High School Band Members and their families*, in conjunction with *GiveinKind Meals for Chicago Area COVID-19 Healthcare Workers*, had sandwiches, chips, and soup delivered to our hard-working team members throughout our Lexington Health Care Centers.
- *Peggy Struck, Owner of Completely Nuts in Chicago*, dropped off a variety of nuts - providing some much-appreciated energy snacks to our front line heroes.
- *Dr. Ken Nelson, Medical Director of Lexington of La Grange* and his wife, *Karen Nelson*, generously provided pizza to the entire staff at Lexington of La Grange.

- *Home Instead of Elk Grove* supplied the team at Lexington of Schaumburg with pizza from Lou Malnati's.
- *Nick Hansen of Nicholas Joseph Custom Tailors* of Chicago came through again with another truckload of Personal Protective Equipment.
- *Mr. Jack Davenport* donated a new Chromebook to help keep residents and their loved ones connected via video chat.
- Lexington of La Grange Social Services Director, Joyce Kim, contacted *Briar Baby* and secured a generous donation of 150 high-quality cloth masks for our non-clinical front line staff.
- *Micah and his team at Shirt Printing 4 U* completed and delivered custom T-shirts for our Lexington of Lombard and Schaumburg teams.
- *The Law Firm of Cassidy Schade* made a monetary donation towards an assortment of healthy snacks for all of our Lexington Health Care Centers.

We are grateful for all the generosity and kindness extended to our team members. (A complete list is available at www.lexingtonhealth.com.)

If you would like information on how to show support for our Lexington heroes, or send a thank you message, please email connect@lexingtonhealth.com.

Again, the health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. Thank you to everyone for your patience and support as we continue to do all we can to keep you informed and connected.

We are doing our best to take calls requesting information. To help address some of your questions, we have prepared a Frequently Asked Questions page, which you can access at <https://bit.ly/2wOw6cl>

If you have additional questions, please call (630) 748-3552, Monday – Friday, between 8:30am and 5:00pm. For the latest Coronavirus insight and preventive measures, we invite you to visit www.cdc.gov.

Stay safe and be well.

Sincerely,

Martin A. Cauz
Chief Executive Officer

Karim Yunez, M.D.
Chief Medical Officer

