



May 22, 2020

Dear Valued Patients, Residents, Family Members and Staff,

Thank you for your cooperation and understanding as we continue our preventive measures against the coronavirus (COVID-19).

The health and safety of our Lexington Health Network patients, residents, families, and employees remains our highest priority. As the coronavirus health crisis continues, we recognize the importance of sharing information and updates. Patients, residents and families have been notified in facilities where patients and staff have tested positive for the virus or where they have experienced COVID-like symptoms.

We are doing everything possible to mitigate the spread and continue to work closely with the Illinois Department of Public Health (IDPH), the Centers for Disease Control (CDC) and local health officials.

As the COVID-19 pandemic continues to occupy global headlines, a critical aspect of the story is the awe-inspiring dedication of our health care professionals. Lexington Health Network team members re-commit to their noble calling each time they walk through our doors. We could not be more grateful.

Caring for Our Patients, Residents, and Each Other

Lexington's health care heroes are demonstrating their compassion and kindness to our patients and residents, as well as to one another.

Arvie, a nurse at Lexington of Bloomingdale, made special headbands with buttons for her teammates so they can loop the facemask elastics around the buttons instead of their ears, which can cause friction.

Countless acts of generosity from fellow staffers have been prevalent throughout our Skilled Nursing and Physical Rehabilitation Centers, our Independent, Assisted Living, Supportive Living, and Memory Care communities, and our Home Health Care and Hospice Services. A caregiver's heart truly extends to all.

"If our patients and residents are happy, we're happy!"

Lexington team members throughout our communities have been keeping patients and residents connected to loved ones via video chat and telephone calls. Additionally, our Life Enrichment professionals create engaging activities that can be enjoyed on an individual and social-distancing basis.

- *At Lexington of Schaumburg, a 94th birthday party included a cake, balloons and a Zoom (virtual) gathering of loved ones. A beautiful video was created by family members and sent to our team who showed it to our patient.*
- *At our Lexington Square senior communities, team members arranged a "circus-themed" day, which included brightly colored costumes, special foods, and balloon animals placed throughout the community. "We strive every day to keep our residents smiling and active,*

while also keeping them safe. And, if our patients and residents are happy, we're happy!"
Laura, Lexington Square

- *Ongoing activities include: overhead bingo, one-to-one exercises, specialty snack breaks, strolling karaoke, adapted spiritual services, holiday celebrations, virtual music games, special, themed attire days such as sports team day, twin day, favorite color day, etc.*

"We appreciate your sacrifice and dedication."

Each week, we like to take a moment to recognize the support and encouragement our team members have received through the kind words and gestures from the community. This week's acts of kindness include:

Lexington of Bloomingdale:

- ***Signify Health/Remedy Partners*** sent tins of Mrs. Fields Cookies to team members with a note: *"Thank you for your hard work during this difficult time. We appreciate your sacrifice and dedication."*
- ***Dr. Muhammad Shahzad*** and the ***Chicago Muslim Medical Alliance (CMMA)*** made a generous Personal Protective Equipment ("PPE") donation.
- A patient's ***family member*** made and donated facemasks for our non-clinical team members.

Lexington of La Grange:

- A ***family member*** brought in a beautiful array of sweet treats for the staff.

Lexington of Lake Zurich:

- The ***Klobuchar*** family fed our entire staff breakfast one day and dinner on another. The ***Boduch*** family provided Panera Catering for the hard-working third floor staff and Lexington's own ***Tanya Malinoski*** provided meals for all three shifts.

Lexington Health Network:

- Lexington's Chief Financial Officer, ***Tammy Bobbitt***, sent delicious treats of chocolate chip cookies to all Skilled Nursing team members.
- ***Nicholas Joseph Custom Tailors of Chicago*** donated 1,000 Ear Savers (instead of hooking a facemask around the ears, you hook the mask to this plastic head strap.) This is just one example of the generosity of this company and its owner, Nick Hansen, who responded robustly to the "PPE" supply needs early on.

We are grateful for the generosity extended to Lexington team members. This type of outreach nurtures the collective spirit of our staff, brightens their days and creates a deeper understanding of how their work impacts the lives of patients, residents, family members and the community as a whole.

A complete list of community support gestures is available at www.lexingtonhealth.com. If you would like information on how to show support for our Lexington heroes, or send a thank you message, please email connect@lexingtonhealth.com.

Again, the health and safety of our Lexington Health Network patients, residents, families, and employees remains our highest priority. Thank you to everyone for your patience and support as we continue to do all we can to keep you informed and connected.

We are doing our best to take calls requesting information. To help address some of your questions, we have prepared a Frequently Asked Questions page, which you can access at <https://bit.ly/2wOw6cl>

If you have additional questions, please call (630) 748-3552, Monday – Friday, between 8:30am and 5:00pm. For the latest coronavirus insight and preventive measures, we invite you to visit www.cdc.gov.

Stay safe and be well.

Sincerely,

Martin A. Cauz
Chief Executive Officer

Karim Yunez, M.D.
Chief Medical Officer

