



May 29, 2020

Dear Valued Patients, Residents, Family Members and Staff,

Thank you for your cooperation and understanding as we continue our preventive measures against the coronavirus (COVID-19).

The health and safety of our Lexington Health Network patients, residents, families, and employees remains our highest priority. As the coronavirus health crisis continues, we recognize the importance of sharing information and updates. Patients, residents and families have been notified in facilities where patients and staff have tested positive for the virus or where they have experienced COVID-like symptoms.

We are doing everything possible to mitigate the spread and continue to work closely with the Illinois Department of Public Health (IDPH), the Centers for Disease Control (CDC) and local health officials.

As May comes to a close – a month that includes both National Nurses Week and National Skilled Nursing Week, we had the opportunity to recognize the expertise, kindness and courage of our Lexington Health Network team members. Under any circumstances, we are grateful for the care they provide to our patients and residents, and during this global health crisis, we are further inspired by their commitment.

The teamwork that has been demonstrated by our Lexington staff includes keeping our patients and residents active and connected during this challenging time. Our Lexington Life Enrichment specialists are consistently creating opportunities for engagement on an individual basis. Not only are team members helping loved ones connect via phone and video chat, but they implement activities such as:

- *Overhead bingo, one-to-one exercises, specialty snack breaks, strolling karaoke, adapted spiritual services, holiday celebrations, virtual music games, special theme-attire days such as sports team day, twin day, favorite color day, fun hairstyle day, flower arranging, virtual concerts, jewelry-making, manicures and more.*

Throughout our Skilled Nursing and Physical Rehabilitation Centers, our Independent Living, Assisted Living, Memory Care, and Supportive Living communities, and within our Home Health and Hospice services, our team members have received countless messages of appreciation – including these notes from residents of our Lexington Square Senior Living Communities:

- *“You’re a great and dedicated group of people. I’m so happy to be here. My sincerest thanks for all you’re doing to keep us healthy and active.” Lexington Square Resident*
- *“Thank you from the bottom of my heart for all you do here at Lexington Square. You are angels and God will bless you in his own way for your kindness.” Lexington Square Resident*

In addition to hundreds of thank you notes and letters from patients, residents and family members, the community as a whole has expressed its gratitude and generosity. This week's outpouring of support includes:

- ***The Vistex Foundation*** generously donated a \$1,000 grant for both Lexington of Lombard and Lexington of Elmhurst. The funds will provide meals for our hard-working, frontline staff at both locations.
- Former Director of Nursing, ***Zantra Smith***, purchased Jimmy John's sandwiches for the staff at Lexington of Orland Park.
- Receptionist extraordinaire, ***Debbie Benson***, nominated one of our Nurse Heroes, ***Patti Raffin***, for an essential workers contest at ***Lou Malnati's of Lake Zurich***. Lou Malnati's recognized Patti as their Essential Worker of the Week and provided pizza for Patti and the rest of her 1st floor team.
- The ***Chiarelli, Riehle and Genovese families*** provided wonderful lunch and dinners for our dedicated health care heroes.

We are grateful for the generosity extended to Lexington team members. This type of outreach nurtures the collective spirit of our staff, brightens their days, and creates a deeper understanding of how their work impacts the lives of patients, residents, family members and the community as a whole.

A complete list of community support gestures is available at www.lexingtonhealth.com. If you would like information on how to show support for our Lexington heroes, or send a thank you message, please email connect@lexingtonhealth.com.

Again, the health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. Thank you to everyone for your patience and support as we continue to do all we can to keep you informed and connected.

We are doing our best to take calls requesting information. To help address some of your questions, we have prepared a Frequently Asked Questions page, which you can access at <https://bit.ly/2wOw6cI>

If you have additional questions, please call (630) 748-3552, Monday – Friday, between 8:30am and 5:00pm. For the latest coronavirus insight and preventive measures, we invite you to visit www.cdc.gov.

Stay safe and be well.

Sincerely,

Martin A. Cauz
Chief Executive Officer

Karim Yunez, M.D.
Chief Medical Officer