



May 15, 2020

Dear Valued Patients, Residents, Family Members, and Staff,

Thank you for your cooperation and understanding as we continue our preventive measures against the Coronavirus (COVID-19.)

The health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. As the Coronavirus health crisis continues, we recognize the importance of sharing information and updates. Patients, residents and families have been notified in facilities where patients and staff have tested positive for the virus or where they have experienced COVID-like symptoms.

We are doing everything possible to mitigate the spread and continue to work closely with the Illinois Department of Public Health ("IDPH"), the Centers for Disease Control ("CDC") and local health officials.

In the midst of this global pandemic, we have repeatedly seen the best of humanity through the actions of our health care workforce. When most of the nation has been asked to stay at home, our front line heroes do the opposite. Lexington Health Network team members honor the highest call of duty: to be where they are needed most and to care for our country's most precious resource: our elders.

*"I love to help others and make a difference." Deza, Licensed Practical Nurse, Lexington of Orland Park*

This week was both the continuation of National Nurses Week and National Skilled Nursing Care Week. The above quote from one of our Nurses, Deza, reflects the sentiment of many who have chosen a career in long-term care. We are grateful for their giving spirits and nurturing hearts – as is the community as a whole. Thank you messages include:

- *"In this terrible and heartbreaking time, a bright light shines upon Lexington. Thank you for the compassion and care for our mother. Thank you so much for the hard work and dedication from all."* Family Member, Lexington of Bloomingdale
- *"Thank you for sacrificing so much to make a difference in people's lives and help them maintain normalcy. You are a hero of this generation." A Caring and Thankful Friend*
- *"You are not alone. We are praying for you each and every day." Broadview Missionary Baptist Church*

In addition to the physical care of our patients and residents, our Lexington team members focus on engagement and connectivity. Video and telephone chats among loved ones continue, as do activities via the creativity of our Life Enrichment teams.

- *Mother's Day was celebrated throughout all Lexington Health Network communities with cards, flowers, and other special gestures. At Lexington of Lombard, the Activity Department created corsages. The theme of the day was, "We Got the Beat!" Patients and staff danced while joyful music played over the intercom.*
- *At our Lexington Square Senior Living residences, a parking lot parade (complete with the local fire truck) commemorated a resident's birthday, a Facebook concert with a favorite entertainer was shown via closed circuit television, Teacher Appreciation Week was celebrated with specially-made cookies, flowering plants, and thank you notes for our retired educators, and on National Chicken Dance Day, Lexington Square staffers performed the delightful Chicken Dance in the atrium, in view of residents' apartments.*
- *Ongoing activities include: overhead bingo, one-to-one exercises, specialty snack breaks, strolling karaoke, adapted spiritual services, holiday celebrations, virtual music games, special theme-attire days such as sports team day, favorite color day, etc.*

The dedication of our Lexington Health Network team members continues to be recognized in myriad ways. Family members, fellow team members, local businesses, physicians, community neighbors, and referring partners demonstrate their appreciation with messages and actions that are infinitely meaningful to our health care heroes. This week's outpouring of support includes:

- **Elite Ambulance** provided **Potbelly Sandwiches** and the **Illinois Health Care Association** purchased T-Shirts for our nursing team at Lexington of Orland Park.
- The **Rissen Family** took great care of our health care heroes at Lexington of Bloomingdale with pizza for all shifts from **Joseph's Pizza** in Glendale Heights.
- Out of the kindness of his heart, **Mark Solis** designed and created "Heroes Work Here" signs to display in front of Lexington of Lake Zurich.
- **Dr. Adi Gidron** and his sons, **Eli** and **Nathan**, generously donated 150 face shields to Lexington of Lake Zurich. **Anthony Katernoza**, a local community resident, donated 20 face shields.
- The always-thoughtful Service Excellence Manager at Lexington of La Grange, **Megan Gelber**, brought in bagels to fuel the morning crew.
- Our HR Manager at Lexington of Lombard, **Ellen Rood**, brought in delicious treats from **Nothing Bundt Cakes** for the team.
- The **Village of Schaumburg** donated Personal Protective Equipment ("PPE") to the team at Lexington of Schaumburg.

We are deeply grateful for the generosity extended to our Lexington Health Network team members. A complete listing of community support is available at [www.lexingtonhealth.com](http://www.lexingtonhealth.com). If you would like information on how to show support for our Lexington heroes, or send a thank you message, please email [connect@lexingtonhealth.com](mailto:connect@lexingtonhealth.com).

Again, the health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. Thank you to everyone for your patience and kindness as we continue to do all we can to keep you informed and connected.

We are doing our best to take calls requesting information. To help address some of your questions, we have prepared a Frequently Asked Questions page, which you can access at <https://bit.ly/2w0w6cl>

If you have additional questions, please call (630) 748-3552, Monday – Friday, between 8:30am and 5:00pm. For the latest Coronavirus insight and preventive measures, we invite you to visit [www.cdc.gov](http://www.cdc.gov).

Stay safe and be well.

Sincerely,

Martin A. Cauz  
Chief Executive Officer

Karim Yunez, M.D.  
Chief Medical Officer