



June 12, 2020

Dear Valued Patients, Residents, Family Members, and Staff,

Thank you for your cooperation and understanding as we continue our preventive measures against the coronavirus (COVID-19.)

The health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. As the coronavirus health crisis continues, we recognize the importance of sharing information and updates. Patients, residents, and families have been notified in facilities where patients and staff have tested positive for the virus or where they have experienced COVID-like symptoms.

We are doing everything possible to mitigate the spread and continue to work closely with the Illinois Department of Public Health (IDPH), the Centers for Disease Control (CDC) and local health officials.

As COVID-19 continues to affect lives throughout the world, we feel it is important to recognize our healthcare heroes at every opportunity. This gratitude extends into the community which has demonstrated continuous support of our team members. At our skilled nursing and physical rehabilitation centers, at Eastgate Manor Supportive Living, throughout our home health and hospice services, and within our Lexington Square communities, our staff has heard from grateful family members, patients, and residents.

- *"I would like to thank the staff at Lexington Square. They are caring, courteous and very attentive. Among numerous examples is a food delivery I arranged from a local grocery store. I was not in my apartment at the time, so the staff refrigerated and stored the items. This is just one situation in which the staff has shown their dedication. Please recognize and commend your wonderful staff!" – Lexington Square Resident*

In addition to the outpouring of messages, emails, and cards, we are grateful for the generosity extended to our Lexington Health Network team through the donation of meals, t-shirts, and other thoughtful items. These kindnesses from family members, fellow staffers, referring partners, physicians, local businesses, and neighbors remind our staff that their commitment is seen and appreciated. A complete listing of community support is available at [www.lexingtonhealth.com](http://www.lexingtonhealth.com). If you would like information on how to show support for our Lexington heroes, or send a thank you message, please email [connect@lexingtonhealth.com](mailto:connect@lexingtonhealth.com).

We have always been proud of our team members and their commitment to the well-being of all whom are part of Lexington Health Network's 35-year history. As

we continue to gratefully serve the health care needs of seniors throughout our communities, our staff has adapted to new guidelines and has helped loved ones stay connected via video chat and phone calls. Additionally, our Life Enrichment professionals consistently implement new, socially-distanced activities including:

- *A gardening project at Lexington of Schaumburg, comprised of planting potted flowers, herbs and vegetables.*
- *“Seniors Give Advice to Seniors” project at Lexington Square in which residents’ messages of inspiration for high school and college seniors were posted to social media pages. Additionally, residents participated in a Wear Yellow/Bring in the Sunshine initiative and Twin Fashion Day – all resulting in lots of smiles.*
- *Ongoing activities at our communities which include: overhead bingo, one-to-one exercises, specialty snack breaks, strolling karaoke, adapted spiritual services, holiday celebrations, virtual music games, special-themed attire days such as Sports Team Day, Favorite Color Day, etc.*

We thank our team members for honoring their hearts’ calling to nurture the physical, social, and emotional well-being of all whom we serve every day – especially during this challenging time in history.

Again, the health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. Thank you to everyone for your patience and kindness as we continue to do all we can to keep you informed and connected.

We understand how difficult restricted visitation and the uncertainties surrounding this virus are on everyone. Our hearts are with you and your loved ones in our care. We are actively exploring ideas for safe visitation which will comply with mandated guidelines and allow loved ones to visit in a more personal way. We promise to keep you updated on our progress.

We are doing our best to take calls requesting information. To help address some of your questions, we have prepared a Frequently Asked Questions page, which you can access at <https://bit.ly/2wOw6cl>.

If you have additional questions, please call (630) 748-3552, Monday – Friday, between 8:30am and 5:00pm. For the latest coronavirus insight and preventive measures, we invite you to visit [www.cdc.gov](http://www.cdc.gov).

Stay safe and be well.

Sincerely,

Martin A. Cauz  
Chief Executive Officer

Karim Yunez, M.D.  
Chief Medical Office