



June 26, 2020

Dear Valued Patients, Residents, Family Members, and Staff,

Thank you for your cooperation as we continue our preventive measures against the coronavirus (COVID-19). We are doing everything possible to mitigate the spread and continue to work closely with the Illinois Department of Public Health (IDPH), the Centers for Disease Control (CDC), and local health officials. Patients, residents, and families have been notified in facilities where patients and staff have tested positive for the virus or where they have experienced COVID-like symptoms.

We understand how difficult it has been to be separated from your loved ones during restricted visitation. We are happy to announce that the Illinois Department of Public Health has given approval for long-term care facilities to enable a limited number of safe, structured outdoor visits each day. For a complete list of guidelines and requirements, along with details on how to schedule your visit, please visit this page: <https://bit.ly/3g5mTgL>

Thank you for your cooperation and adherence to the newly implemented requirements as we work diligently in association with local, state, and federal agencies to create the safest possible environment for in-person visits.

As part of our commitment to communication throughout the coronavirus pandemic and beyond, we continue to highlight the dedication of our healthcare heroes. We are so proud of our staff and their important, impactful purpose.

The inspiring story of Nancy, a Lexington of Lake Zurich patient, who triumphed over the coronavirus and was treated by our physical rehabilitation team following a 45-day hospitalization, has been recognized and spotlighted on social media by the Illinois Health Care Association. Of her experience, Nancy writes, "Thank you, Lexington therapists, for all you did for me. I'm going home very confident, knowing I can take care of myself and my parents."

Nancy's journey and the focus of our Lexington team members to empower and guide her healing and recovery—and that of many others—serve as beacons of hope in the midst of a complicated health crisis affecting lives over the world. Through it all, our frontline warriors remain steadfast in their commitment to nurturing the overall well-being of those we serve.

Lexington Health Network extends a special thank you to Dr. Karim Yunez, our Chief Medical Officer, for providing meals to staff on all three shifts at each of our health care centers over the last few weeks.

Again, the health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. Thank you to everyone for your patience and kindness as we continue to do all we can to keep you informed and connected.

If you have additional questions, please call (630) 748-3552, Monday – Friday, between 8:30am and 5:00pm. For the latest coronavirus insight and preventive measures, we invite you to visit [www.cdc.gov](http://www.cdc.gov).

Stay safe and be well.

Sincerely,

Martin A. Cauz  
Chief Executive Officer