



June 19, 2020

Dear Valued Patients, Residents, Family Members, and Staff,

Thank you for your cooperation and understanding as we continue our preventive measures against the coronavirus (COVID-19.)

The health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. As the coronavirus health crisis continues, we recognize the importance of sharing information and updates. Patients, residents, and families have been notified in facilities where patients and staff have tested positive for the virus or where they have experienced COVID-like symptoms.

We are doing everything possible to mitigate the spread and continue to work closely with the Illinois Department of Public Health (IDPH), the Centers for Disease Control (CDC), and local health officials.

As the world continues to navigate the complexities of the COVID-19 pandemic, our healthcare heroes continue to dedicate themselves to the care of our patients and residents. Throughout the global coronavirus crisis, Lexington team members have demonstrated their compassion and commitment every hour of every day.

Currently, we are commemorating the country's 43<sup>rd</sup> Annual National Nursing Assistants Week. This yearly designation provides yet another opportunity to recognize the impactful work of Lexington's CNAs, who comfort, nurture, and tend to the daily life needs of our patients and residents at our skilled nursing and physical rehabilitation centers, our independent, assisted, supportive living, and memory care communities as well as our home health and hospice divisions.

Throughout Lexington, our CNAs have received messages of thanks and support, including expressions of gratitude from our Administrators, Directors of Nursing, and other administrative team members.

*"You are not just a CNA. You are the hands that hold, ears that listen, a heart that cares, and a smile that comforts. Thank you for all that you do. We appreciate you every day. Happy CNA Week. You are our superheroes." Maria Pantoja, Director of Nursing, Lexington of Bloomingdale*

*"I want to say a huge thank you to our CNAs at Lexington. Your job is not easy and we appreciate all that you do." Darcie Dahleen, Director of Nursing, Lexington of Elmhurst*

*"Thank you for providing care to our patients and residents with dignity and compassion. Thank you for being kind and understanding during this time and always." Michelle Epps, Director of Nursing, Lexington of La Grange*

*"Thank you for all the hard work and care." Kristy Campos, Director of Nursing, Lexington of Orland Park*

*"I want to thank all the CNAs who provide such dedication and care each day. You make a difference... in the small little gestures, a touch or a smile or just taking time to talk and listen." Carol Exline, Director of Nursing, Lexington of Lombard*

*"Thank you for the kindness and compassion. The dignified care that you provide to our patients and residents is very much appreciated. Thank you for all you do." Shiela Familara, Director of Nursing, Lexington of Lake Zurich*

*"To all our CNAs, thank you so much for all that you do. You are our true heroes." Leonor Salvador, Director of Nursing, Lexington of Schaumburg*

*"I want to wish all the CNAs a happy CNA Week. Thank you for all that you do." Dana Atkins, Assistant Director of Nursing, Lexington of Chicago Ridge*

*"We'd like to wish you a happy CNA Week. Thank you for taking care of our patients and our residents." Debbie Randon, Director of Education & Safety and Hilda Wilson, CNA Preceptor, Lexington of Lake Zurich*

*"Kristin Mitchell, LHN Vice President of Operations, and I would like to send a special thank you to all of the CNAs at Lexington Health Care Network. You are the heart and the soul and the compassion of our company in what you do every day in every way." Mary Franks, Senior Vice President of Clinical Operations*

*"I want to pass on a huge thank you to all of our CNAs in honor of CNA Week and just tell you how much we appreciate everything that you do. There are so many things that our caregivers do." Jason Benedict, Executive Director, Eastgate Manor Supportive Living*

*"In honor of CNA week, I want thank all of the CNAs. You're at the core of Lexington Health Network. Thank you for making a positive difference every day." Julie Bista, Director of Memory Care, Lexington Square of Lombard*

*"I want to take a moment to thank all the caregivers and CNAs at Elmhurst Square Senior Living as well as all the CNAs throughout the entire Lexington Health Network. I appreciate your heart and your dedication and the compassion you show for our residents every single day." Tammy Hemmingway, Executive Director, Lexington Square of Elmhurst*

*"I'm so thankful for all the CNAs at Eastgate Manor. Happy CNA Week. You are amazing. I'm so proud of everybody and thank you for your kind and caring hearts." Rose Green, Director of Resident Care, Eastgate Manor Supportive Living*

*"In honor of CNA Week. I would like to thank, from the bottom of my heart, the CNAs and Resident Partners at Lexington Square Lombard and Elmhurst. You are all essential to the care of our residents." Carlos Bernal, Director of Assisted Living, Lexington Square of Lombard*

*"In honor of CNA Week, I'd like to thank all of our CNAs and Resident Partners for all they do for our residents. Thank you." Laura Christiansen, Associate Executive Director, Lexington Square of Lombard*

*"I want to take this opportunity to thank all of our great CNAs, to wish each of you a very happy National CNA Week, and to recognize the key work that you do in taking care of our patients and residents, providing them with love every single day." Fred Benjamin, COO, Lexington Health Network*

On behalf of the entire Network, **THANK YOU to all of our Lexington CNAs! Thank you** for your compassion and dedication to our patients and residents, **thank you** for continuous improvement and evolution with new care methodologies and regulations, and **thank you** for your generosity— which stems primarily from your big hearts! To all of our Network's team members— please give **extra thanks** this week to all of our Lexington Certified Nursing Assistants.

Again, the health and safety of our Lexington Health Network patients, residents, families, and employees remain our highest priority. Thank you to everyone for your patience and kindness as we continue to do all we can to keep you informed and connected. We understand the difficulties surrounding the uncertainties of the virus and restricted visitation. We continue to explore ideas for safe visitation that meet state guidelines and will allow loved ones to visit in a more personal way. We will keep you updated on our progress.

If you have additional questions, please call (630) 748-3552, Monday – Friday, between 8:30am and 5:00pm. For the latest Coronavirus insight and preventive measures, we invite you to visit [www.cdc.gov](http://www.cdc.gov).

Stay safe and be well.

Sincerely,

Martin A. Cauz  
Chief Executive Officer

Karim Yunez, M.D.  
Chief Medical Office