



VISITATION UPDATE - April 5, 2021

Due to decreased community COVID-19 rates, we are excited to share new guidance from IDPH and Governor Pritzker's office regarding visitation. Lexington Health Care Centers that meet criteria will begin offering expanded visitation. Facilities will provide residents and families updated days and times they are welcoming visitors.

We continue to offer compassionate care and end-of-life visits. We are happy to facilitate remote visitation through FaceTime, Zoom, or other virtual platforms. Virtual and outdoor visits are the safest way to spend time with your loved one. **We encourage outdoor visits when weather conditions allow for a comfortable experience.**

The following guidelines will help you prepare for an enjoyable and safe visit:

- Visitation must be limited to two visitors from the same household at a time per resident.
- Visitors under 18 years old must be able to follow the visitation guidelines.
- Residents with active COVID-19, symptoms or in isolation for any reason are unable to participate in visits.
- We are unable to accommodate a visit without a scheduled appointment.
- Visitors will be prescreened using the CDC symptom checklist by phone within 24 hours in advance of the visit. Please note that the screening will include a travel screen. Updates to travel restrictions can be found at <https://www.chicago.gov/city/en/sites/covid-19/home/emergency-travel-order.html>.
- Visitor screening will be conducted upon arrival with the CDC symptom checklist and a temperature check.
- Visitors displaying symptoms should not visit the facility.
- Resident screening will be conducted using the CDC symptom checklist and temperature check prior to visitors' arrival.
- Visitors must wear face coverings upon entry to the facility. Residents and visitors must wear face coverings for the duration of the visit.
- Hand hygiene (use of alcohol-based hand rub) should be performed before and after each visit.
- Visitors and residents should maintain a minimum distance of six feet during visits.
- Visitors should limit movement in the facility and go directly to the designated visitation area or room.
- Indoor visits may occur in designated areas, in private rooms or in shared rooms provided that only one resident can have a visitor at a time without a roommate present if possible.
- Visit times have been expanded up to one hour.
- Food and drink are not allowed during the visit.
- The facility can suspend the visit at any time if visitation guidelines are not followed.
- Outdoor visits are weather dependent. Visits may need to be suspended in the case of inclement weather. It is important that residents and visitors are dressed appropriately for time outdoors.
- Pets are not allowed to attend visits.
- Any visitor that develops symptoms of COVID-19 within 3 days of the visit must immediately notify the facility.

Please contact your loved one's facility to schedule your visit. We will contact you within 24 hours of your scheduled time to complete the CDC symptom checklist and prepare you for time with your loved one.

We will keep residents and loved ones informed with specific updates as needed. We know how difficult restrictions are on everyone and remain dedicated to keeping you and your loved ones safely connected and engaged.

Thank you for your continued patience and support.